

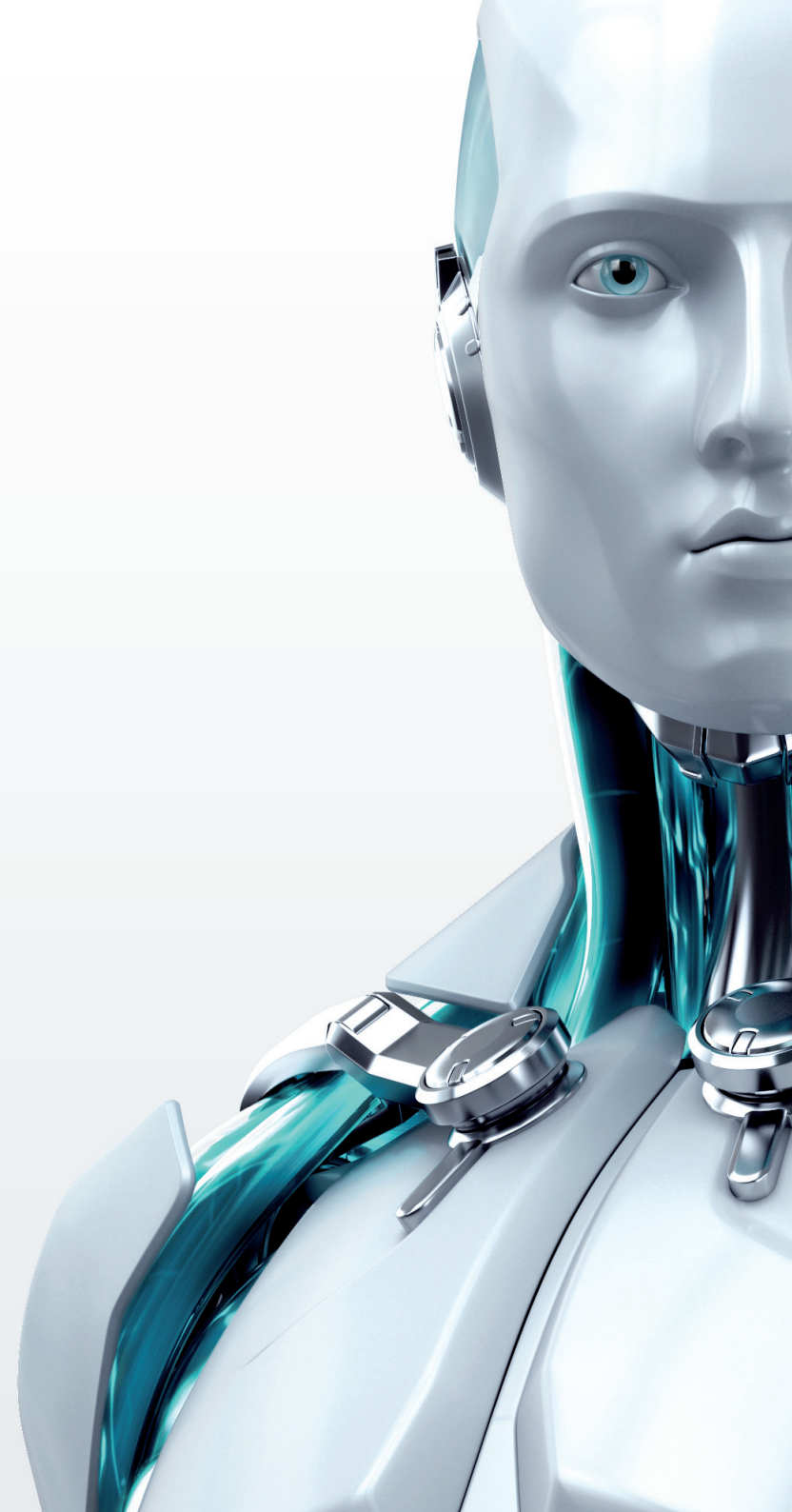
www.eset.com

ESET[®] **MSP PROGRAM**

Become an ESET Managed Service Provider



Proven. Trusted.



Become an ESET Managed Service Provider (MSP)

Looking for a better and more profitable way to provide security for your business customers or home users? Now you can – with the ESET MSP Program. It's easy and flexible.

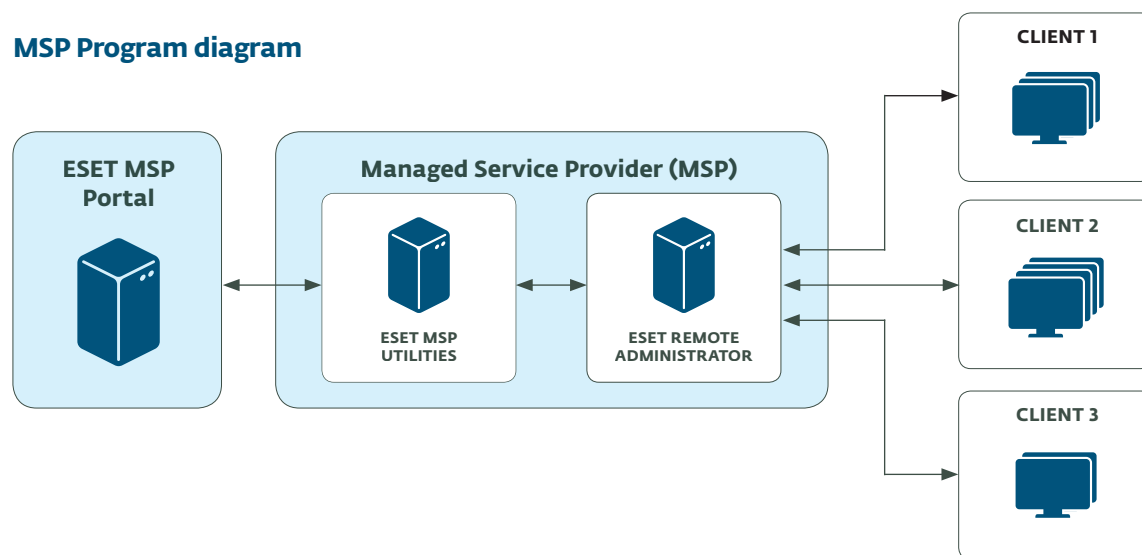
ESET Security Solutions: Proven, Trusted

The **ESET MSP** (Managed Service Provider) program involves outsourcing deployment, management and support of ESET security software in business and home user environments.

ESET's ThreatSense® detection technology has proven its qualities across businesses large and small, affirmed by numerous awards, including more Virus Bulletin VB100 awards than any other security vendor.

Over 100 million users worldwide trust ESET as their security solution provider of choice.

MSP Program diagram



4 Great Reasons to Join the ESET MSP Program:

Update Seat Counts – on a daily basis easily and silently (up or down), as MSP's clients' situation changes

Flexible Monthly Billing – flexible billing based on real MSP licenses

Manage 100s to 10,000s Endpoints – with ease with the MSP-enabled ESET Remote Administrator capable of multi-tenant deployment

Single Console Management – manage all clients and their licenses through one remote administration console

Products included in the ESET MSP Program

ESET Endpoint Antivirus
ESET Endpoint Security

ESET Smart Security 4 Business Edition
ESET NOD32 Antivirus 4 Business Edition

ESET File Security for Microsoft Windows Server
ESET Mail Security for Microsoft Exchange Server

* Please note that the product list is regularly updated. For the most recent version go to www.eset.com/business/services/msp

ESET Makes Doing Business Easier

Volume pricing policies

We use tier pricing, and we invoice by fixed price for each tier – regardless of how many seats are actually used. In effect, the more licenses you sell, the better unit price you get.

Prorated pricing within the billing month

Add new seats on a daily basis and manage all end user licenses via the ESET MSP Platform interface. For example, if you add a new client with 30 seats to the system on the 20th of the month, you are only billed for those seats for 10 or 11 days (depending on the length of the month).

Smooth authentication and update procedures

End users don't need to insert usernames, passwords or any other license information. Activation and updating is handled automatically by the ESET MSP Platform, greatly improving the user experience.

Easily add and remove licenses at will

Add or remove seats or make other administrative changes in minutes without having to contact ESET. No more license files or credentials to update as ESET takes care of it, so you can take care of the customer.

Technical Information

Minimum System Requirements:

32-bit Microsoft Windows 2000 and later
64-bit Microsoft Windows XP and later
Windows Installer: 2.0 and later

Databases:

Microsoft Access (built-in)
Microsoft SQL Server 2005 and later
MySQL 5.0 and later
ORACLE 9i and later

Web Dashboard:

Internet Explorer 7.0 and later
Mozilla Firefox 3.6 and later
Google Chrome 9 and later

ESET Remote Administrator Console:

32-bit Microsoft Windows 2000 and later
64-bit Microsoft Windows XP and later
Windows Installer: 2.0 and later
Internet Explorer: 7.0 and later

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